Refund Policy - Sarvatee.in

Last Updated: October 6, 2025

General Refund Terms

Refunds are applicable only for purchases made directly through sarvatee.in. All refund requests must be submitted within 7 days of purchase or service activation. Once approved, refunds are processed within 7–10 business days to the original payment method. Refunds will not be issued for any service that has been fully utilized, delivered, or activated.

Web Hosting Services

Eligible: Refunds can be requested within 7 days of initial purchase if the hosting service has not been fully used or violated our Terms of Service. Not Eligible: - Domain registrations, renewals, SSL certificates, or add-ons once activated. - Server abuse, malware issues, or policy violations. - Renewal payments (only first-time orders are eligible).

Digital Services (Web Design, Development, Marketing, etc.)

Refunds can only be issued before work has started or if the project has not crossed 25% of completion. Once a project is in progress, design approved, or development initiated, no refunds will be granted. Partial refunds may be offered at the company's discretion if the project is cancelled midway.

Online Store Products

Refunds or replacements are accepted only for defective, damaged, or incorrect items. To initiate a return, contact us at support@sarvatee.in within 3 days of delivery with proof (images/videos). Returned items must be unused and in their original packaging. Shipping charges are non-refundable.

Non-Refundable Items

- Domain names, SSL certificates, software licenses, promotional services, and digital downloads. - Customized orders or items purchased during a sale.

Late or Missing Refunds

If you haven't received your refund after 10 business days: 1. Check with your payment provider or bank. 2. If unresolved, contact us at support@sarvatee.in with your transaction details.

Policy Updates

Sarvatee.in reserves the right to modify or update this Refund Policy at any time without prior notice. We encourage customers to review this policy periodically.